

# Job Opportunity



## Why the Y?

### Imagine.....

- A place where you are a part of one of the most respected human services organizations in the world;
- A place where your work positively influences the lives of others in so many ways;
- A place where you are able to flourish in a values-based environment;
- A place where you will build a better future not only for yourself but also for those you serve.

## At the YMCA

- you will feel connected to community,
- you will meet new people,
- you will expand your knowledge base,
- you will have career development opportunities
- you will experience a rewarding job by helping support the building of healthy communities

Imagine accomplishing all of this while having fun in a challenging and dynamic atmosphere!

This is “Why the YMCA”.

## Our Y

In the past year, the YMCA of Southwestern Ontario has supported more than 165,000 participants with opportunities to learn, grow and live healthy lifestyles.

We have health and fitness branches, camps, child care centres, community and newcomer services programs at nearly 200 locations across the region. The YMCA of Southwestern Ontario is committed to the development of healthy communities. Our locations, from Windsor in the West, North to Goderich, South to Point Pelee National Park, and East to Woodstock, provide programs and services designed to help our members and participants grow in spirit, mind and body and are open to people of all backgrounds, beliefs and abilities.

This commitment includes a special focus on the region’s children and youth. From the kids in our camps and those participating in soccer and swimming lessons, to youth who are new to our communities from around the world, the Y is committed to helping our next generation to grow and thrive, as healthy individuals and passionate future leaders.

“The Y has given me more than I could imagine. It has helped my children have a happy, healthy Mom – and you can’t put a price on that.”~ Mary

# Job Opportunity



“Y” not join these participants, our nearly 91,000 members and over 2500 employees and volunteers in the region to share our vision of a healthy community?

As we continue to grow, we have a need for the following position:

**Date: September 15, 2020**

**Position: Newcomer Settlement Advisor (Full-time - Temporary - 40 hrs/week) up to March 31, 2021**

**Location: Windsor, Ontario - Due to COVID-19, we are working remotely up to December 31, 2020. Possible work from office starting January 2021.**

**Languages: Candidate must speak Somali and Arabic languages**

**Start Date: As soon as possible**

**Compensation: TBD**

**Benefits:**

- A discount on our Childcare and Camp programs

**Responsibilities:**

- Determine eligibility for services and conducts initial assessments to identify needs and obstacles to success.
- Provide guidance and information to newcomers in order to meet immediate everyday needs including housing, banking, shopping, education, health services, etc.
- Assist clients in setting realistic goals, priorities and development of action plans through solution focused settlement plan
- Refer newcomers to appropriate internal and external programs and resources, such as welcoming communities' programs, newcomer youth programs, language training, employment, education, health care, legal, recreation, etc.
- Implement accepted settlement counseling practices and procedures including accurate documentation, continuous assessment, file maintenance and follow-up
- Maintain and expand client base through outreach, which includes community visits, developing outreach materials and promoting community networks
- Represent the agency on appropriate community networks focused on immigration issues and refugee status and works in conjunction with other agencies and community groups to co-ordinate/facilitate the delivery of services
- Advocate on clients' behalf, when appropriate, with agencies, organizations and institutions

# Job Opportunity



- Assist with exploration, research and development of workshops and programs that address identified client needs
- Deliver group orientation and information sessions for newcomers and the public
- Provide leadership and direction in assigned projects that benefit our clients and the YMCA i.e. Strong Kids, Peace Week, etc.
- Recruit, train and supervise volunteers for the program
- Other duties as required

## **Qualifications & Experience:**

- University degree in Social Work, Sociology, Political Science and/or any related area
- Knowledge of Immigration and government funded/ community programs (i.e. Ontario Works, Legal Aid, CAS, etc.)
- Must be fluent in Somali with strong written and verbal communication, preferences will be given to candidate who also speaks Arabic languages
- Proficiency in Microsoft Office and online platforms such as Teams. Be familiar with using a database
- Demonstrated understanding and sensitivity towards the challenges facing immigrant newcomers
- Experience working with diverse populations
- Settlement Counseling and solution-based counselling background
- Proven ability to understand and interpret complex documentation, applications, etc.
- Highly developed research skills
- Comfortable and effective communicating in group situations
- Previous experience working within the Settlement Sector (an asset)
- Must provide a current Criminal Record Check as per the Association's policy

## **Competencies:**

- Integrity
- Diversity
- Self-Management
- Strong Communication Skills
- Problem Solving
- Creativity and Innovation
- Conflict resolution
- Relationship Building
- Sense of Community
- Teamwork
- Tolerance for Ambiguity

## **To Apply:**

1. Submit resume and cover letter to Laure Khalil Manager of Settlement, Newcomer Services at [laure.khalil@swo.ymca.ca](mailto:laure.khalil@swo.ymca.ca) (please no phone calls)
2. Deadline for application is Wednesday September 30, 2020 at 5:00 p.m.

# Job Opportunity



We thank all applicants for their interest; however only those selected for an interview will be contacted.

**The YMCA of Southwestern Ontario is committed to providing a barrier-free environment for all stakeholders including our members/participants, employees, job applicants, suppliers, and any visitors who may enter our premises, access our information, or use our services. As an organization, we respect and uphold the requirements set forth under the Accessibility for Ontarians with Disabilities Act (2005), and its associated standards and regulations.**